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### **AIG Travel Partners with New Frontier Group for Telehealth Services**

*New service offering will provide access to medical care and pharmacies for international travelers*

**HOUSTON (March 30, 2022)** – [AIG Travel](#), the global travel insurance provider, has partnered with medical services provider [New Frontier Group](#) for international telehealth and pharmacy services for many of its international travelers.

New Frontier Group will be supporting AIG’s eight global service centers by providing telemedicine and local prescription services to travelers from the U.S., Canada, and certain Middle East countries.<sup>1</sup> In addition, New Frontier Group will also support international travelers with these services while they are traveling in the U.S., Canada, or the Middle East. “We have identified telehealth as a very beneficial and convenient service for our traveling customers, particularly in the current travel environment,” said James Page, Senior Vice President and Chief Administrative Officer, AIG Travel.

New Frontier Group’s telehealth offering allows eligible AIG Travel insureds identified above the ability to connect with a fully licensed medical professional, and their pharmacy concierge program team can source, and often deliver, essential medication to these policyholders. Both services will allow AIG Travel to further reduce the burden of logistics often faced by international travelers who need to find high-quality medical care or prescription services while traveling.

“We are very pleased to announce the launch of this new relationship,” said Gitte Bach, Founder and CEO, New Frontier Group. “As travelers are increasingly adding international destinations to their itineraries, we are grateful to AIG Travel for this opportunity to provide convenient telehealth and prescription services and help travelers fulfill their travel medical needs.”

AIG Travel supports millions of customers and clients in more than 80 countries and jurisdictions and provides one-stop shopping for travel insurance and assistance through its Travel Guard® insurance. In addition to comprehensive travel, emergency medical and security services, the plans offer coverage for diverse needs and budgets, and access to assistance services 24/7 worldwide.

For more information about Travel Guard and ways to ensure safe and enjoyable travel experiences, visit [www.travelguard.com](http://www.travelguard.com) or follow AIG Travel on [Twitter](#), [Facebook](#), [Instagram](#) and [LinkedIn](#).

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#### **About AIG Travel**

AIG Travel, a member of American International Group, Inc., provides travel insurance and global assistance through innovative

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<sup>1</sup> Middle East countries include Egypt, Saudi Arabia, and the United Arab Emirates.

product offerings. Travel Guard® is the marketing name for its portfolio of travel insurance and travel-related services. From lost luggage to a medical emergency, our 24/7 multilingual assistance team is always just a phone call away. Through our global service centers and a network of experienced providers, we deliver medical and security assistance to help our customers travel with confidence. AIG Travel is a socially responsible and inclusive organization that meets the diverse needs of leisure and corporate travelers alike. Learn more at [www.travelguard.com](http://www.travelguard.com), and follow us on [Twitter](#), [Facebook](#), [Instagram](#) and [LinkedIn](#).

**About New Frontier Group**

New Frontier Group is a multiple award-winning US medical claims management and cost containment company which supports some of the largest insurance and assistance groups in the global health and travel industry. With unrivalled access to the very best US networks along with outstanding in-house claims arbitration, New Frontier Group helps its clients to achieve market leading savings on their medical bills, resulting in improved loss ratios and increased bottom line profitability. New Frontier Group is a four-time finalist and three-time winner of the ITIJ Best International Cost Containment and Claims Management Provider Award over the last four years. Learn more at <http://www.newfrontiergroup.com>.